

White Horse Inn Residents' Information

Important Guidelines for Your Stay

Breakfast

- Breakfast is served daily from 9am to 12 noon.

Food Allergies & Dietary Requirements

- If you have any food allergies or special dietary requirements, please inform us before your stay. If we are not notified in advance, we may not be able to meet your needs.
- Please note: Due to the nature of our business, we cannot guarantee that food prepared on the premises is free from allergenic ingredients.

Check Out

- Check out time is 11am on the day of your departure, unless arranged otherwise in advance.
- Late check outs will incur a fee.
- Please return your room key to a member of staff when you leave.

Front Door Access

- If the main front door is locked, please use your provided keys for access.

No Smoking Policy

- Smoking is strictly prohibited anywhere inside the building.
- Anyone caught smoking indoors may be removed and will incur a £50 cleaning fee.

Lost Keys

- A £50 surcharge will be charged for any keys that are lost or not returned.

Damages

- Any damages to rooms or property belonging to the White Horse Inn Swanage will incur a cleaning or replacement fee, charged at 50% of the room rate.

Takeaway Food

- Guests are welcome to enjoy food and drinks in their rooms; however, oil-based foods (such as curries or Chinese dishes) are not permitted in the rooms.

Pets

- Pets are allowed in the rooms, but please ensure that they do not get on the beds.

Thank you for your co-operation and enjoy your stay.

