



NORTH ENTERPRISES (SWANAGE) LIMITED
T/A THE WHITE HORSE INN
Vat Reg No 679 4692 65

Booking Confirmation & Accommodation Policy

Deposit/No Show Fee

50% of the total booking cost will be taken at the beginning of the month the reservation is booked for & an email confirmation will be sent.

Any other monies owed are due on check in/arrival.

If we are not notified of cancellation within 48 hours (72 hours for party's bigger than 8 persons) of the check in date by email your deposit becomes non-refundable and you will be classed as a No Show.

Check In

Check in on the arrival date is from 2pm, if you wish to check in earlier this must be confirmed with a member of staff.

Breakfast

Breakfast Will be included in your booking price unless stated via email confirmation (Early breakfast must be arranged and confirmed before your stay).

Check Out

Check out time of the day you leave is 11 am. If you require a late check out this must be confirmed by a member of staff or email, and a fee may apply.

Parking

Although we offer parking this is limited and is on a first come first serve basis.

Live Music

There will be live entertainment within the pub on Saturday nights and Fridays on Festival weekends From 9pm till 12.30 am.

Covid 19

We will always follow and practice the rules, regulations and guidelines that are allocated by the government in relation to covid-19

All deposits & booking affected by covid-19 will be contacted by a member of staff and dealt with accordingly

Contact Number 01929 422469
The White Horse Inn
11 The High Street, Swanage
Dorset, BH19 2LP
Ross & Diane Shakespeare
Company Registration No 04482386

Covid -19 Information for Residents

AS YOU ALL KNOW THE GOVERNMENT HAS PUT IN PLACE FURTHER RESTRICTIONS FOR THE HOSPITALITY INDUSTRY. WHICH MEANS A FEW THINGS WILL BE CHANGING .

THE FOLLOWING CHANGES ARE SET OUT BELOW:

WE WILL NOW BE CLOSING AT 11PM EVERY EVENING, WITH LAST ORDERS AND ENTRY BEING 9:30PM.

YOU MUST BE WEARING A FACE MASK AT ALL TIMES WHILE ON OUR PREMISES UNLESS YOU ARE SEATED.

TABLE SERVICE ONLY. ORDERS FOR FOOD