



**NORTH ENTERPRISES (SWANAGE) LIMITED**  
**T/A THE WHITE HORSE INN**  
Vat Reg No 679 4692 65

**Booking Confirmation & Accommodation Policy**

**Deposit/No Show Fee**

50% of the total booking cost will be taken at the beginning of the month the reservation is booked for & an email confirmation will be sent.

Any other monies owed are due on check in/arrival.

**If we are not notified of cancellation within 48 hours (72 hours for party's bigger than 8 persons) of the check in date by email your deposit becomes non-refundable and you will be classed as a No Show.**

**Check In**

Check in on the arrival date is from 2pm, if you wish to check in earlier this must be confirmed with a member of staff.

**Breakfast**

Breakfast Will be included in your booking price unless stated via email confirmation (Early breakfast must be arranged and confirmed before your stay).

**Check Out**

Check out time of the day you leave is 11 am. If you require a late check out this must be confirmed by a member of staff or email, and a fee may apply.

**Parking**

Although we offer parking this is limited and is on a first come first serve basis.

**Live Music**

There will be live entertainment within the pub on Saturday nights and Fridays on Festival weekends From 9pm till 12.30 am.

**Covid 19**

We will always follow and practice the rules, regulations and guidelines that are allocated by the government in relation to covid-19

All deposits & booking affected by covid-19 will be contacted by a member of staff and dealt with accordingly

Contact Number 01929 422469  
The White Horse Inn  
11 The High Street, Swanage  
Dorset, BH19 2LP  
Ross & Diane Shakespeare  
Company Registration No 04482386

***Covid -19 Information for Residents***

**AS YOU ALL KNOW THE GOVERNMENT HAS PUT IN PLACE FURTHER RESTRICTIONS FOR THE HOSPITALITY INDUSTRY. WHICH MEANS A FEW THINGS WILL BE CHANGING .**

**THE FOLLOWING CHANGES ARE SET OUT BELOW:**

**WE WILL NOW BE CLOSING AT 11PM EVERY EVENING, WITH LAST ORDERS AND ENTRY BEING 9:30PM.**

**YOU MUST BE WEARING A FACE MASK AT ALL TIMES WHILE ON OUR PREMISES UNLESS YOU ARE SEATED.**

**TABLE SERVICE ONLY. ORDERS FOR FOOD**