

Booking Confirmation & Accommodation Policy Summary

NORTH ENTERPRISES (SWANAGE) LIMITED T/A THE WHITE HORSE INN

Deposit & No Show Fee

- Deposit: 50% of the total booking cost is charged at the start of the month in which the reservation falls. Confirmation is sent via email.
- Balance: Any remaining payment is due upon check-in or arrival.
- No Show & Cancellation:
- Cancellations must be made by phone or email 5 days before check-in (7days for parties larger than 8 people).
- If not notified within the required time before your check in date the deposit becomes non-refundable and the booking is treated as a No Show.

Check-In Policy

- Standard check-in: From 2pm on the arrival date.
- Early check-in: Subject to confirmation by staff.

Breakfast

- Breakfast is included in the booking price.

Check-Out Policy

- Check-out time: 11 am on the day of departure.
- Late check-out: Must be arranged with staff or via email; additional fees may apply.

Live Music

- Live entertainment is held in the pub on Saturday nights, and on Friday nights during festival weekends, from 9pm to 12:30am.

Damages

- Any damage to rooms or property will incur a cleaning or replacement fee charged at 50% of the room rate.

[Parking](#)

Onsite parking is very limited.

- Alternative parking is available in the long stay car park or on side roads nearby.

Contact Details

- Phone: 01929 422469
- Address: The White Horse Inn, 11 The High Street, Swanage, Dorset, BH19 2LP
- Proprietors: Ross & Diane Shakespeare
- Company Registration No: 04482386
- VAT Registration No: 679 4692 65

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About NORTH ENTERPRISES (SWANAGE) LIMITED T/A THE WHITE HORSE INN

NORTH ENTERPRISES (SWANAGE) LIMITED, trading as The White Horse Inn, provides guests with a welcoming and well-organised accommodation experience. The following policies outline important information concerning bookings, payments, check-in and check-out procedures, amenities, entertainment, damages, parking, and contact details.

Deposit and No Show Fee

A deposit amounting to 50% of the total booking cost will be charged at the start of the month in which your reservation takes place. Once the deposit has been processed, a confirmation will be sent to you by email. The remaining balance for your booking is due upon check-in or arrival at the Inn.

Cancellations must be made either by phone or by email at least 5 days prior to the scheduled check-in date. For groups larger than 8 people, cancellation notice must be given at least 7 days before arrival. Failure to notify the Inn within the required time frame will render the deposit non-refundable and the booking will be considered a No Show.

Check-In Policy

Standard check-in begins at 2pm on the day of your arrival. If you require an early check-in, please contact the staff in advance to confirm availability.

Breakfast

Breakfast is included in the price of your booking, ensuring you can start your day with a satisfying meal.

Check-Out Policy

Guests are kindly asked to check out by 11am on the day of departure. Should you need a late check-out, please arrange this with staff or via email; please note that additional fees may apply for late departures.

Live Music

Live entertainment is hosted in the pub on Saturday nights, and also on Friday nights during festival weekends, typically running from 9pm until 12:30am.

Damages Policy

Any damage caused to rooms or property will result in a cleaning or replacement fee, charged at 50% of the room rate.

Parking Information

Onsite parking at The White Horse Inn is very limited. Alternative parking options include the long stay car park or side roads nearby.

Contact Details

For further enquiries or assistance, please contact:

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